

I strongly support Alex Criswell's nomination as "Student Employee of the Year". Alex is an extremely talented student who readily assists faculty in the Office of Instructional Technology (OIT) with respect and concern for their tech challenge(s). He willingly shares his expertise and I am in awe of his ability to problem solve technology challenges or program questions. He never hesitates to offer his assistance to faculty in solving technology challenges. I know when he is present in the OIT office, an answer for my question will be provided and it will be correct. I have considerable confidence and respect for his abilities and recommendations. It is apparent that his fellow employees in the OIT office also recognize his strong knowledge base. I frequently observe them asking him questions and seeking his assistance. He never makes me, an unsophisticated tech user, feel uncomfortable in requesting help. He provides support with the addition of his tasteful and respectful humor and makes going to the OIT lab an enjoyable experience on so many levels. Alex makes a difference beyond the OIT. His suggestions have helped me improve my distance education courses and impacted student's learning. It is my hope that the committee will consider Alex's apparent technology intelligence, willingness to accept IT challenges, openness to help others and his "making a difference" as attributes that describe a Student Employee of the Year. Mr. Criswell is very worthy of this recognition.

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