

From: [Ningchun Han](#)
To: [Magesh Chandramouli](#)
Cc: [Alex B. Criswell](#); [Heather Zamojski](#); [Katherine Mysliwiec](#); [Emily J. Hixon](#)
Subject: RE: Services by OIT & Mr. Alex
Date: Thursday, September 05, 2013 2:56:55 PM

Magesh,

What a nice letter you sent to us! Thank you very much for your appreciation for the services the OIT, especially Alex, provides. I feel truly lucky and appreciative as well to have Alex on my team and for all the great work he has done.

Ningchun

Ningchun Han, Ed.D
Instructional Technology Specialist
Office of Instructional Technology
Information Services | Purdue University Calumet
219-989-2505 | ningchun.han@purduecal.edu

From: Magesh Chandramouli
Sent: Thursday, September 05, 2013 12:26 PM
To: Emily J. Hixon; Ningchun Han
Cc: Alex B. Criswell
Subject: Services by OIT & Mr. Alex

Dear Dr. Ningchun Han & Dr. Emily Hixon,

I am writing this email to express my appreciation and admiration of the excellent services provided by OIT. I have been in the Purdue system as a doctoral student and a faculty for quite some time now.

I can unequivocally state that the services provided by your office are among the highest standards.

I especially want to highlight the services by Mr. Alex Criswell, as I have been dealing with him on a regular basis with all my queries. You may already be aware of this. However, I believe in appreciation as many times we may tend to take a lot of things for granted, but forget or fail to give credit.

Seldom have I come across a staff member as dedicated as Alex. He has NEVER failed to return a query of mine, no matter how frequent or how complicated they are. Also, invariably, he has always helped me fix the problem. I once had Alex in class to explain a Blackboard solution to students and Alex answers my queries even when he is not on campus.

Such dedicated staff members are truly an asset not only to their center, but to the entire university system as a whole. If there is an Award for which Mr. Alex qualifies, I will surely be very glad to provide a reference letter to him.

Once again, thanks to your entire center for your excellent service.

Wish you a good day!

Regards,

Magesh Chandramouli, Ph.D.

Asst. Professor, Computer Graphics Technology

Dept. of Computer Information Technology & Graphics,

ANDR 208M,

2200, 169th Street,

Purdue University, Calumet, IN 46323

Phone: (219) 989 3195